



RETURN MATERIAL AUTHORIZATION REQUEST FORM	RMA #
---	--------------

NAME:		DATE:	
ADDRESS:			
CITY:		STATE:	ZIP:
PHONE:	EMAIL:		

PRODUCT RETURNED		
PRODUCT DESCRIPTION:		
QTY:	SERIAL NUMBER: <small>(IF APPLICABLE)</small>	ORDER/PO #:
ISSUE:		
ACTION REQUESTED: <input type="checkbox"/> REPAIR <input type="checkbox"/> EXCHANGE <input type="checkbox"/> REFUND <input type="checkbox"/> OTHER: _____		

PLEASE RETURN TO: LANTAC USA, LLC
ATTN: RETURNS DEPARTMENT
1300 FORUM WAY S, SUITE B
FORT WORTH, TX 76140

OFFICE USE ONLY	
DATE RECEIVED:	CHECKED IN BY:
ACTION ASSIGNED:	
SO #:	RGA #:
NOTES:	
DATE OUT:	

All Returns & Exchanges **MUST** be done within **30 days** of the invoice. Product **MUST** be returned in original condition & packaging (un-mounted & un-used). Refunds or credits are not available if the product was not ordered thru LanTac USA. Shipping charges will not be refunded. Exchanges for another type of product are not approved in the case of an RMA replacement. LANTAC USA, LLC is not responsible for items damaged in shipment; please package items so they arrive safely as returns/refunds may be denied if arriving damaged. Stock availability and production schedule will determine how quickly the return is processed. Please visit www.lantac-usa.com for all other warranty, return, refund & exchange policies.